A+ / CISCO (CCENT) Network + Preparation

(Computer Systems Networking and Telecommunications)

36-week program / 1080 hours

Quick Facts: Computer Support Specialists	
2017 Median Pay	$52,810 per year $25.39 per hour
Typical Entry-Level Education	See How to Become One
Work Experience in a Related Occupation	None
On-the-job Training	None
Number of Jobs, 2016	835,300
Job Outlook, 2016-26	11% (Faster than average)
Employment Change, 2016-26	88,500

What Computer Network Support Specialists Do

Computer support specialists provide help and advice to computer users and organizations. These specialists either support computer networks or they provide technical assistance directly to computer users.

Network/Technical Support Specialists typically do the following:

- Test and evaluate existing network systems, perform regular maintenance to ensure that networks operate correctly
- Troubleshoot local area networks (LANs), wide area networks (WANs), and Internet systems

Technical support specialists may provide assistance to the organization's computer users through phone, email, or in-person visits. They often work under network and computer systems administrators, who handle more complex tasks. For more information, see the profile on network and computer systems administrators.

Wages for Network Support Specialist **in** SACRAMENTO, CA

Location	Pay Period	2017		
		Low	**Median**	**High**
United States	Hourly	$17.77	$29.97	$50.59
United States	Yearly	$36,960	$62,340	$105,230
California	Hourly	$20.31	$34.66	$58.56
California	Yearly	$42,250	$72,080	$121,810
Sacramento--Arden-Arcade--Roseville, CA MSA	Hourly	$19.55	$34.57	$50.56
Sacramento--Arden-Arcade--Roseville, CA MSA	Yearly	$40,670	$71,900	$105,160